



Modern Landscape and Design Warranty Process

Thank you for working with Modern Landscape for your landscape project. The following includes the policy for your warranty work and the process for how we do warranty work.

Sincerely,
The Modern Landscape and Design Team

WARRANTY POLICY

Limited Plant Warranty

Your landscape comes with a 1 year limited warranty on the trees and shrubs installed by Modern Landscape, if maintained per the standards below.

Newly installed landscape plants will suffer transplant shock, particularly during the hot summer months. It is imperative that plants receive proper care, so as to minimize stress. Upon installation of purchase it is then the responsibility of the owner to supply the plant with sufficient water and fertilizer (as needed) during their growing season (April to November) to keep them healthy. Trees and shrubs are warranted for one year from the date of installation or purchase, and will be replaced once within the warranty period, should they die. Replacement plants are not warranted. Liability not to exceed plant value.

Modern Landscape, will try to make warranty replacements during the optimum planting seasons: Spring and Fall.

Modern Landscape, assumes no liability for replacement of plants killed or damaged by pests, insect infestation, vandalism, acts of God, plants that die as a result of improper cultural practices such as over or under watering, improper fertilizing, damage from chemical applications, etc., plants that are transplanted, or other conditions beyond our control, nor will we replace plants experiencing "seasonal die-back", when pruning and proper care will restore them to health.

This warranty shall be void and will not apply to any plants which were originally installed by Modern Landscape, then subsequently repaired, adjusted, moved or modified by an individual or entity other than Modern Landscape.

Plant Maintenance

Water - Your new plantings will need an inch of water per week for the first year. If you fail to water your plants, they will die and they will not be covered under our warranty.

In the heat of summer, you may have to water daily. Don't forget to keep watering during fall! Soaker hoses and a timer system may be used to save time and money, however you must ensure that sufficient water penetrates the rootball of each plant. Water should pool up at the base of the plant when the soil has been adequately saturated. Water not only under the drip line of the plant, but also several feet out from this. Otherwise, dry soil will wick away moisture from roots. If planting occurs in the Spring water 3 times minimum per week, for the first 3 weeks, whether it rains or not, then after the first 3 weeks, water twice per week whether it rains or not. If the planting occurs in the Fall, and the plant still has leaves, following the aforementioned watering guidelines until the leaves fall off. If the plant has lost its leaves, soak thoroughly one time after planting. Begin watering again in the spring when the new foliage appears, following the aforementioned watering guidelines. Monitor the plants after the first 3 weeks and apply additional water as necessary. It is best to water early in the morning to prevent evaporation.

Warranty Form Submittal

If you have plant material, concrete work, or curbing that is under warranty and needs to be repaired and is *not urgent*, please fill out the form below and mail it to **PO Box 140260 Boise, ID 83714** so that it can be processed and scheduled. If you have irrigation warranty work or other warranty work that needs to be completed as soon as possible, please contact our office manager at **(208) 631-7056** and your project will be scheduled into our work schedule as soon as possible.

When to submit warranty form for *plant material*:

Date of Project Completion	When to Submit Plant Warranty Form
January - June	No earlier than September 1st
July - December	No earlier than March 1st

When *plant* warranty work will be completed:

When Warranty Form was Submitted	Warranty Work Schedule
September 1st - December 31st	March 20th - April 15th
January 1st - April 30th	June 20th - July 31st
May 1st - August 31st	September 20th - October 15th

Sincerely,

Brian Bentler
Landscape Designer & Estimator



Thank you so much!



Modern Landscape and Design Warranty Form

- 1) Please print out this form and fill out the necessary line items
- 2) Please make a copy for your own records
- 3) Mail to PO Box 140206 Boise, ID 83714 and include "Attn: Warranty Work" in the address

What company completed your work:

- Modern Landscape
- Modern Concrete
- Curbs4Less

Project Information:

Project Completion Date: _____ Today's Date: _____
 Project Estimator/Manager's Name (if you remember): _____

Contact Information:

Name: _____
 Phone Number: _____
 Email Address: _____
 Address: _____ City: _____ Zip Code: _____

	Item Installed/Plant	Issues	Location in yard
Ex.	Dwarf Burning Bush	Dead	Backyard
1			
2			
3			
4			
5			
6			
7			

I agree that I have followed all instructions for the care and maintenance of my plant material/item.